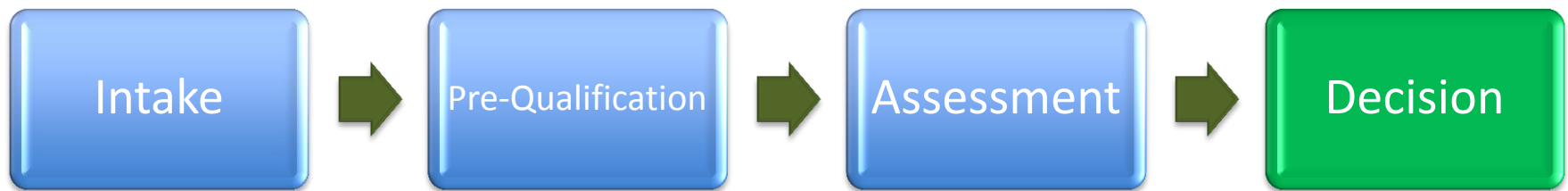
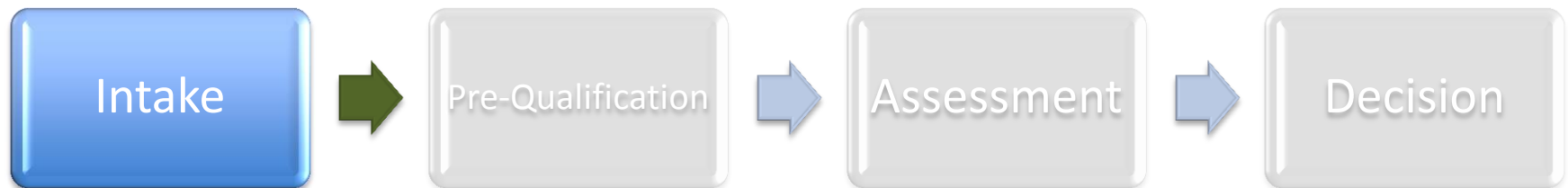




MyVA Transformed Verification Process Stages



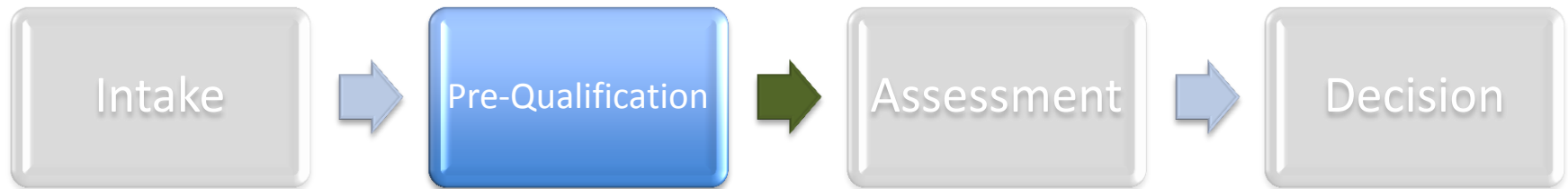
2. MyVA Transformed Verification Process Stages



During this stage, the Veteran submits the verification application. The application is assigned to a team and its respective **Case Manager** for processing. The **Case Manager** is one of two primary points of contact on the team the application is assigned to, who will communicate with the Veteran throughout the verification process.

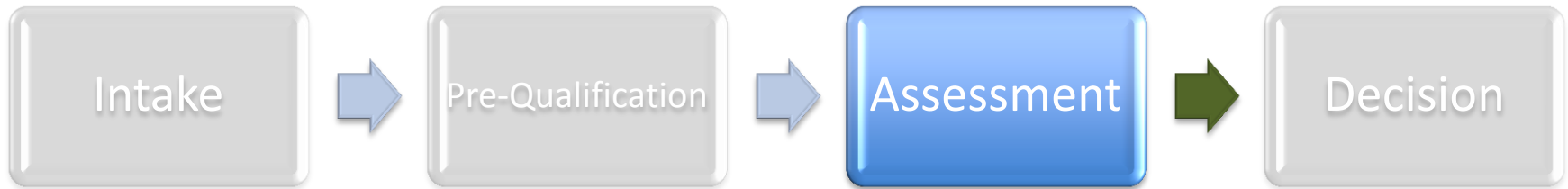


3. MyVA Transformed Verification Process Stages



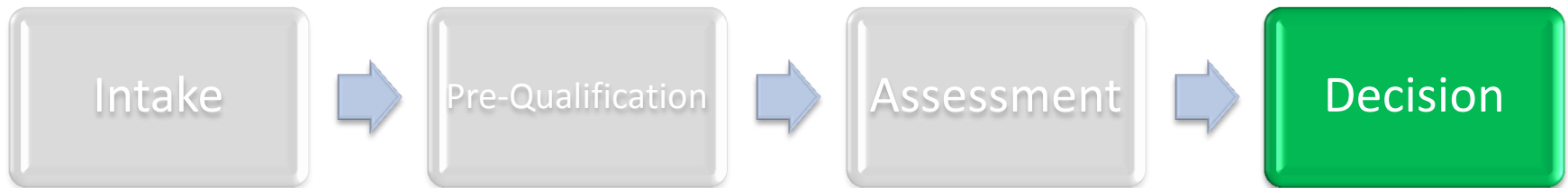
During this stage, a search regarding the owner(s) and applicant firm is conducted using BIRLS, EPLS, and the Internet. The verification team confirms that the Veteran has provided the needed **Pre-Qualification documents**. The verification team also conducts the first telephone conversation with the Veteran owner during this stage. At this point the **Case Manager** assigns an **Assessor**. The **Case Manager** coordinates a date for the **Assessor** and the applicant to have a Pre-Qualification Interview, about the application. This interview is intended to ask questions to assess the firm's likelihood of being approved. If the review results in findings that prevent the firm becoming verified, those finding are conveyed in a report provided to the Veteran. If no clarifying responses and/or documents are needed, the **Assessor** will Email the report conveying the results of the review to the Veteran. Also during this time CVE requests that the Veteran provide any Pre-Qualification documents that need correction are uploaded to the firm's profile, and remaining documents to complete the application.

4. MyVA Transformed Verification Process Stages



During this stage, the **Assessor** reviews the business documents provided by the Veteran. Also, it is during this phase that the Veteran has a conversation with the **Assessor** about the **Pre-Qualification documents** provided. Based on this review and only if needed, the **Assessor** compiles a list of clarifying questions and/or documents the Veteran needs to provide to CVE. Any information or documents requested by CVE during this phase are needed by the suspense date stated in CVE's correspondence. Failure to provide required information by the suspense date could lead to an applicant being offered the choice to withdraw from consideration or to accept a denial from entry into the VETBIZ program. Once the Veteran has provided the requested information or documents, or returns a response to include negative findings outlined by CVE, the **Assessor** sends the application to the **Federal Review** phase with a recommendation to approve or deny the application.

5. MyVA Transformed Verification Process Stages



During this stage, a **federal employee** reviews the **Assessor's** recommendation. The review by the federal employee includes comparing the application against the tenets outlined in 38 CFR Part 74. Those tenets comprise eligibility, ownership, and control. The **Federal Reviewer** sends a recommendation combined with that of the **Assessor**, to the appropriate CVE approval authority for a decision. The CVE **approval authority** signs and Emails the decision letter to the Veteran. If approved, the letter will include the hyperlink guiding the Veteran to a location to download the appropriate SDVOSB or VOSB logo. Additionally during this phase, the Veteran's firm is immediately listed in the Vendor Information Pages as approved.